



PRIVACY POLICY

Privacy Policy

Energy Tree Privacy Policy

At Energy Tree, we respect your privacy and are committed to protecting your personal data. This privacy policy outlines how we collect, use, disclose, and protect your information. By using our services, you agree to the collection and use of information in accordance with this policy.

Information We Collect

Personal Information

We may collect the following personal information from you:

- Name
- Address
- Email address
- Phone number
- Date of birth
- Payment information
- Information related to energy usage and property details

Non-Personal Information

We may also collect non-personal information that does not directly identify you. This includes:

- Browser type
- IP address
- Cookies
- Usage data and analytics

How We Use Your Information

Providing Services

We use the information we collect to provide and improve our services, including:

- Processing your inquiries and applications
- Conducting surveys and assessments
- Managing installations and services
- Providing customer support
- Sending you updates and promotional materials

Improving Services

We use non-personal information to enhance our services and user experience by:

- Analyzing usage trends and patterns
- Improving website functionality and design
- Conducting market research

Compliance and Legal Obligations

We may use your information to comply with legal obligations and protect our rights, including:

- Responding to legal requests and preventing harm
- Enforcing our terms and conditions
- Complying with regulatory requirements

How We Share Your Information

Service Providers

We may share your information with third-party service providers who assist us in delivering our services. These providers are required to protect your information and use it only for the purposes for which it was shared.

Legal Requirements

We may disclose your information if required by law or in response to valid requests by public authorities.

Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred. We will notify you of any such change and the choices you may have regarding your information.

Your Privacy Rights

Access and Correction

You have the right to access and correct your personal information. You can request a copy of the information we hold about you and ask for any inaccuracies to be corrected.

Deletion and Restriction

You can request the deletion of your personal information or restrict its processing under certain circumstances.

Objection and Portability

You can object to the processing of your personal information and request that we transfer your data to another organization.

Withdrawing Consent

If you have provided consent for the processing of your personal information, you have the right to withdraw your consent at any time.

Data Security

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. While we strive to use commercially acceptable means to protect your data, we cannot guarantee its absolute security.

Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. You can manage your cookie preferences through your browser settings. However, disabling cookies may affect the functionality of our website.

Changes to This Privacy Policy

We may update our privacy policy from time to time. We will notify you of any changes by posting the new policy on our website. You are advised to review this policy periodically for any changes.

Contact Us

If you have any questions about this privacy policy or our data practices, please contact us at:

Address:

5 Hattersley Court, Ormskirk L39 2AY